THE BOARD OF COUNTY COMMISSIONERS DURHAM, NORTH CAROLINA

Tuesday, May 25, 2010

9:00 A.M. Budget Worksession

MINUTES

Place: Commissioners' Room, second floor, Durham County Government

Administrative Complex, 200 E. Main Street, Durham, NC

Present: Chairman Michael D. Page, Vice-Chairman Ellen W. Reckhow, and

Commissioners Becky M. Heron, Brenda A. Howerton, and Joe Bowser

Absent: None

Presider: Chairman Page

County Manager Mike Ruffin gave introductory remarks, briefing the Board on the budget presentation schedule and indicating microphone locations for speakers.

DPS/Board of Education

Minnie Forte-Brown, Chair, DPS Board of Education, gave preliminary remarks to introduce the DPS budget proposal to the Board of Commissioners.

Hank Hurd, Chief Operating Officer, DPS, briefly outlined DPS' budget process.

The Board of Education's (BOE) FY 2010-11 budget request represents a 9.83% (\$10,040,770) increase compared to the FY 2009-10 Approved Budget. The increase was identified as necessary to support 237 teaching positions that without funding will otherwise have to be reduced from the DPS workforce. Capital outlay funding was requested at the same amount that was budgeted in the previous fiscal year.

The County did not receive the BOE's request until Friday, May 14, 2010. At that point, the FY2010-11 Manager's recommended budget was balanced with no tax increase projected to support the County's General Fund operating budget, and this was based on funding the Superintendent's request, which was approximately a 3% reduction from the FY 2009-10 funding level (as requested by the County Manager). Upon receipt of the BOE request, the County Manager's recommendation was changed to reflect a current expense increased funding level which would allow for the restoration of 111 teacher positions in the district. The Manager's Recommendation coincides with an option discussed by the BOE over the last few weeks, referred to as Option B. In order to accommodate that funding level an additional \$5,148,756 was added to the Manager's initial recommended budget, which equates to a 1.79 cent recommended tax rate increase for school funding.

As a result of this recommendation, a 3.16% or \$3,154,526 increase in current expense funding is recommended for FY 2010-11 from the FY 2009-10 Approved Budget for DPS, and a decrease of \$1 million in capital outlay funding to \$1,370,000. The total increase in recommended county funding for DPS is 2.11%

Student projections (or student allotment figures) for FY 2010-11 are estimated to be 35,091 (for DPS and Charter Schools). Therefore, the County current expense funding per pupil recommendation would be \$2,934 per pupil, an \$80 per pupil increase from FY 2009-10. Including capital outlay and debt service funding, Durham County supports public education at \$3,650 per pupil.

Jennifer Bennett, Executive Director of Budget & Management Services, DPS, provided a brief overview of the following sections of the DPS Budget Proposal book:

- Overview
- BOE Goals
- Performance Report
- Efficiencies
- Review of FY09-10 Budget
- Overview of FY10-11 Budget
- Program Areas
- PRC Budgets FY09-10
- PRC Budgets FY10-11
- Budget Resolution

Ms. Bennett guided the Boards through DPS budget documents available online.

Commissioners and BOE members discussed the following:

- Overview Budget Outlook—FY10-11
- Summary of Budget Reductions to Balance Revenue Reductions
- Teacher Positions
- Per Pupil Cost
- Transportation
- Usage of State Lottery Funds to Retain Teacher Positions

BOE members addressed questions and concerns throughout the presentation.

Directives

- 1. Ms. Bennett to provide Board of Commissioners with a breakdown of the difference between FY09-10 and FY10-11 local current expense.
- 2. Ms. Bennett to provide a detailed explanation of requested teacher funding.
- 3. BOE to elaborate on budget amounts allocated for paper and other supplies.

Sheriff's Office

Sheriff Worth Hill detailed the following budget proposals for the Sheriff's Department:

- Reductions and eliminations
 - Positions
- Warrant Control
- Fee changes

| Summary | 2009-2010 | 2010-2011 | 2010-2011 |
|----------------------|--------------|--------------|--------------|
| • | Original | Department | Manager |
| | Budget | Requested | Recommended |
| Expenditures | _ | _ | |
| Personnel | \$10,525,554 | \$10,793,343 | \$10,787,435 |
| Operating | \$2,160,000 | \$2,142,401 | \$2,142,401 |
| Capital | \$0 | \$0 | \$0 |
| Transfers | \$144,000 | \$0 | \$0 |
| Total Expenditures | \$12,829,554 | \$12,935,744 | \$12,929,836 |
| | | | |
| Revenues | | | |
| Licenses & Permits | \$5,000 | \$5,000 | \$5,000 |
| Intergovernmental | \$363,937 | \$363,937 | \$363,937 |
| Contrib. & Donations | \$0 | \$0 | \$0 |
| Service Charges | \$753,000 | \$851,000 | \$851,000 |
| Other Revenues | \$2,000 | \$2,000 | \$2,000 |
| Total Revenues | \$1,123,937 | \$1,221,937 | \$1,221,937 |
| Net Expenditures | \$11,705,617 | \$11,713,807 | \$11,707,899 |
| FTEs | 197.09 | 192.09 | 192.09 |

Commissioners and Sheriff Department staff discussed the following:

- Warrant servicing
- Warrant Control program

Directives

- 1. Sheriff's Department to provide data on percentage of warrants served in jail and in the courts vs. warrants served on the streets.
- 2. County Manager Ruffin, Sheriff Hill, Clerk of Court Archie Smith, and City Manager Tom Bonfield to meet within the next two weeks to brainstorm ideas to salvage key components of Warrant Control.

County Manager Ruffin briefly discussed his reconsideration to include funding for the Assistant District Attorney position in his budget recommendation due to its contribution to maintaining the jail population.

County Manager Ruffin noted that the domestic violence position, which was funded 50% by the County and 50% by the City of Durham, was eliminated from the budget by the City Manager; therefore, he removed it from the County's budget.

Social Services Department

Gerri Robinson, Social Services Director, introduced her staff to the Board: Rhonda Stevens, Assistant Director for Family Economic Independence; Sharon Hirsch, Assistant Director for Communication, Development and Customer Information; Toni Pedroza, Assistant Director for Accountability & Program Support; and Cathy Simmons, Retention Specialist.

Ms. Robinson gave introductory remarks and presented the PowerPoint presentation as follows:

FY11 BUDGET PROPOSAL

2009-2010 Accomplishments Administration

- On target to draw down all State and Federal \$\$
- Continued to scan (over 9 million images)
- Continued to publish Quarterly RBA reports
- DSS website was launched with full Spanish translation
- Computer 4 Kids Program launched (over 125 computers deployed)
- Earned Income Tax Credit site at DSS

2009-2010 Accomplishments Services

- System of Care partnership continues
- Continue to manage Adult Care Home website
- Serve an average of 787 adults per month (IHA, MOW, Day Care, CAP, and SA IHA)
- Assisted in the development of the Senior Resource Guide project funded through a RBA mini-grant.
- Exceeded State goal (21) for number of adoptions (36)
- Average star rating for child care placements is 3.73

2009-2010 Accomplishments Services

- Implemented a Grandparent Support Group to help grandparents who are raising children with children
- Contributed to the 14% decrease in the DPS dropout rate
- Repeat maltreatment rate continues to remain below the Federal and State Standards
- 95 recipients entered employment

2009-2010 Accomplishments Public Assistance

- Third consecutive year of maintaining 100% accuracy rate in Food and Nutrition Services (FNS)
- Managed continued caseload increases in FNS and Medicaid
- Assisted over 10,000 elderly and disabled adults in accessing and paying for medical care
- 84.14% of Medicaid recipients were linked to primary care physicians

• 203 families received Benefit Diversion Payments

2009-2010 Accomplishments

Child Support Enforcement

- Met collection goal for fiscal year 2008-2009
- On target to meet goal for 2009-2010
- Established paternity in 100.7% of cases
- Assisted in the New Life Court to ensure that the non-custodial parents receive services that help them maintain employment
- Planned an amnesty day and invited non-custodial parents to make a payments towards arrears

Counter-Cyclical Business at DSS: Demand Rising

• Food and Nutrition caseloads continue to rise Participation Rates:

| July, 2007 | 59.55% |
|-------------|--------|
| June, 2008 | 61.24% |
| June, 2009 | 74.33% |
| July, 2009 | 76.71% |
| April, 2010 | 85.42% |

Counter-Cyclical Business at DSS: Demand Rising

Medicaid and Health Choice cases continue to rise. Recipient Percentages:

| July, 2007 | 12.73% |
|-------------|--------|
| June, 2008 | 13.59% |
| June, 2009 | 14.74% |
| July, 2009 | 14.41% |
| April, 2010 | 15.23% |

Counter-Cyclical Business at DSS: Demand Rising

The need for assistance with food, shelter, utilities and medical emergencies continue to rise:

| FY 2007- 2008 | \$1,649,131 |
|---------------|-------------|
| FY 2008- 2009 | \$1,730,759 |

Since our local expenditures are matched with federal and state funds, any reductions in expenditures results in a reduction of county revenue.

While Demands Increase DSS Resources Decrease

- \$ 842,354 Total Cuts in FY 2009-2010
- \$ 915,673 Total Cuts for FY 2010-2011
- \$1,758,027 Total

These decreases mean that during this economic downturn and when Durham residents need our services most, DSS is required to do so much more with so much less.

Proposed Expenditure Reductions—Vacant Positions

| Position # | Job Class | Department |
|------------|-------------------|----------------------|
| 1262 | AAI | Facility Support |
| 1291 | PA III | CPS Clerical Support |
| 1518 | PA III | Work First Clerical |
| 1682 | CSA II | Child Support |
| 1334 | SW II | Adult Services |
| 1344 | SW II | Adult Services |
| 1272 | Planner/Evaluator | Administration |
| 2300 | CFST SW | School SW |
| 2303 | CFST SW | School SW |

Impact: Increased workload for existing staff at a time when workloads are increasing; no Planner/Evaluator to coordinate RBA reporting and will be absorbed by existing staff.

Proposed Expenditure Reductions—Administration

| Proposed Reduction | Reduction Amount |
|------------------------------|------------------|
| Misc. Administrative | \$87,536 |
| Staff Training | \$10,485 |
| Janitorial Contract Services | \$1,587 |
| IT Consultant Contract | \$20,565 |

| Storage/Shredding Contract | \$14,000 |
|----------------------------|-----------|
| NC Latino Contract | \$9,280 |
| Transcribing Contract | \$50,000 |
| TOTAL | \$193,453 |

Impact: Training reductions during reorganization. IT Consultant reduction may impact our DMI project as well as other IT projects. Latino Coalition contract Scope of Work being re-vamped to focus more on interpreting and translation than system change.

<u>Proposed Expenditure Reductions—Services</u>

| Proposed Reduction | Reduction Amount |
|--------------------------------|------------------|
| Misc. Expense Services | \$7,215 |
| Volunteer Contract | \$6,925 |
| Durham Chamber of Commerce | \$57,900 |
| Durham Congregations In Action | \$69,000 |
| TOTAL | \$141,040 |

Impact: Volunteer contract recruitment services reduced. Durham Chamber of Commerce and Durham Congregations In Action no longer providing services.

Proposed Expenditure Reductions—Public Assistance

| Proposed Reduction | Reduction Amount |
|---------------------------------|------------------|
| Misc. Expense Public Assistance | \$25,500 |
| Alpha Management | \$8,000 |
| Children's Home Society | \$5,000 |
| Exchange Club (TDM Facilitator) | \$9,450 |
| Exchange Club (In-Home Parent) | \$7,004 |
| Family Care Program | \$6,312 |
| Lutheran Services Opportunity | \$30,000 |
| Lutheran Services Trinity | \$200,000 |
| Methodist Home for Children | \$12,750 |

| Youth Development Corp. | \$8,213 |
|-------------------------|-----------|
| TOTAL | \$312,229 |

Impact: Service demands in foster care could rise.

Proposed Expenditure Reductions—Child Support

| Proposed Reduction | Reduction Amount |
|--------------------------------|------------------|
| Equifax Contract | \$5,000 |
| Progressive Financial Contract | \$25,000 |
| Manpower (Temps) | \$25,500 |
| ABC Messenger | \$3,000 |
| TOTAL | \$58,500 |

Proposed Expenditure Reductions—Summary

| Item | Reduction Amount |
|-------------------|------------------|
| Positions | \$ 362,266 |
| Administration | \$ 193,453 |
| Services | \$ 141,040 |
| Public Assistance | \$ 312,229 |
| Child Support | \$ 58,500 |
| TOTAL | \$1,067,488 |

Proposed Expenditure Reductions—Summary

| Item | Reduction Amount |
|--|------------------|
| County Directive | \$ 1,067,488 |
| DSS Reductions | \$ 1,067,488 |
| County Manager restored funding of County dollars for EA, Share Your Christmas & Adolescent Parenting Program | \$ 151,815 |
| Total Net Reduction | \$ 915,673 |

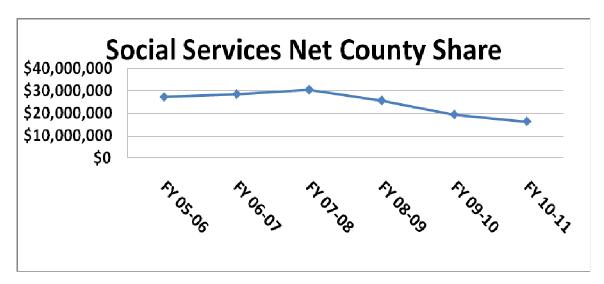
DMI Project and Moving into the New Human Services Building

| Completed: | To Do: |
|---|---|
| Scanned 124,000 files (client case folders) | +/- 200,000 files |
| 9,459,030 images scanned | +/- 22,500,000 images |
| Emptied 575 file cabinets | +/- 1000 file cabinets |
| Files took up over 5,175 square feet of space | Will free up +/- 9,000 square feet of space |

Not moving forward with the DMI project will result in higher storage costs, and space issues in the new building.

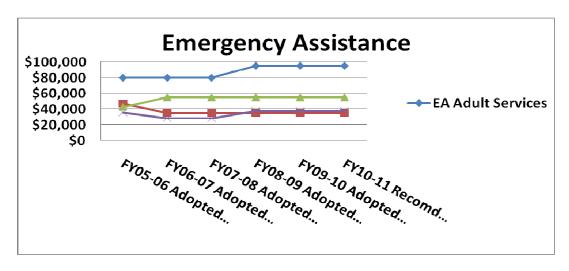
DMI Project and Moving into the New Human Services Building

| 2010-2011 Technology Needs Not Reflected in the Proposed Budget | |
|---|-----------|
| Scanning | \$309,228 |
| Scanners | \$42,000 |
| Heavy Duty Scanners | \$40,000 |
| Maintenance for Workflows and Scanners | \$7,838 |
| Total | \$399,066 |

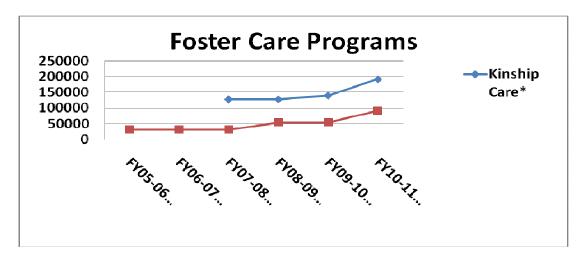


| Fiscal Year | Amount |
|-------------|--------------|
| FY 05-06 | \$27,201,465 |
| FY 06-07 | \$28,462,033 |
| FY 07-08 | \$30,416,840 |
| FY 08-09 | \$25,642,247 |
| FY 09-10 | \$19,370,789 |
| FY 10-11 | \$16,320,909 |

FY 08-09 County share of Medicaid reduced from \$13.2 million to \$7.7 million



| Emergency Assistance | FY05-06 Adopted Budget | FY06-07 Adopted Budget | FY07-08 Adopted Budget | FY08-09 Adopted Budget | FY09-10 Adopted Budget | FY10-11 Proposed Budget |
|------------------------|------------------------------|------------------------------|------------------------------|------------------------------|------------------------------|-------------------------------|
| EA Adult Services | \$79,700 | \$79,700 | \$79,700 | \$94,800 | \$94,800 | \$94,800 |
| EA Preventive Services | \$46,830 | \$35,000 | \$35,000 | \$35,000 | \$35,000 | \$35,000 |
| EA Protective Services | \$42,790 | \$55,000 | \$55,000 | \$55,000 | \$55,000 | \$55,000 |
| Emergency Food | \$35,900 | \$28,220 | \$28,220 | \$37,630 | \$37,630 | \$37,630 |



| | FY05-06 | FY06-07 | FY07-08 | FY08-09 | FY09-10 | FY10-11 |
|---------------|----------|----------|-----------|-----------|-----------|-----------|
| Foster Care | Adopted | Adopted | Adopted | Adopted | Adopted | Proposed |
| Programs | Budget | Budget | Budget | Budget | Budget | Budget |
| | | | | | | |
| Kinship Care* | | | \$128,000 | \$128,000 | \$140,134 | \$192,000 |
| Guardianship | | | | | | |
| (Foster Care) | \$30,600 | \$30,600 | \$30,600 | \$53,256 | \$53,256 | \$91,296 |

^{*} FY07-08 Designed & implemented Kinship Care Program

Future Impacts

- The definition for automatically eligible recipients will change, which will likely result in an increase in those requesting services
- Health Care Reform (Medicaid)
- Unemployment Rates (all services to include the ability to collect child support)
- New Human Services Building
- NC FAST Project
- End of ARRA funds

Ms. Robinson responded to questions by the Board throughout her presentation.

Directive

County Manager Ruffin to use some fund balance monies to fund technology needs for the DMI Project pertaining to moving into the new Human Services building.

Public Health

Gayle Harris, Public Health Director, briefed the Board on Public Health's nutrition efforts underway within the community.

Ms. Harris proceeded with the following presentation:

Durham County Health Department: FY11 Proposed Budget

Mission Statement

To preserve, protect and enhance the general health and environment of the community

Goals

- Promote optimal health and wellness of children
- Decrease premature death rates
- Prevent and control communicable diseases, and
- Maximize organization productivity

Overview

- Accomplishments
- Performance Measures
- Summary of Requested vs. Recommended Budget
- Budget Changes
- Proposed Fees

Accomplishments

- Received 29,110 doses of H1N1 vaccine (administered 19,254 doses and distributed 7,780 doses to community provider)
- Worked with state partners to address communicable diseases / disease-related issues (i.e., norovirus, health law violators, Salmonella *enteritidis*, tuberculosis, rabies, acute hepatitis B)
- Implemented Document Management and Imaging Project including LaserFishe, EMR and CDP systems
- Participated in Durham Health Innovation initiative to improve the health of Durham residents
- Leveraged County funds and secured \$1.06 million in grant funds and \$3.35 million in state-related grant funds
- Collaborated with Partnership for a Healthy Durham to develop and disseminate the 2009
 State of the County Health Report
- Screened 4,334 DPS students (K and 5 Grades) to identify urgent dental needs and an additional 3,045 students in grades 1 4 in six schools served by the Tooth Ferry
- Selected to participate in BCBSNC's "Strengthening the Oral Health Safety Net" project
- Participated in Falls Lake committee work

Performance Measures

- Subsequent Nutrition Visits with Positive Outcomes (Chart)
- Knowledge Improvement from Pre-test to Post-test in DINE Target Classes (K-5) (Chart)
- Percent of Children in Fifth Grade in Durham Public Schools with Urgent Dental Needs (Chart)
- Percent of Children in Fifth Grade in Durham Public Schools with Sealants (Chart)

- HIV Rates in Durham County (Chart)
- Durham County Primary and Secondary Syphilis Rates (Chart)
- Durham County Gonorrhea Rates (Chart)
- Durham County Chlamydia Rates (Chart)
- Maternity Clinic: Percentage of Low Birth-weight Babies (Chart)
- Baby Love: Percentage of Low Birth-weight Babies (Chart)
- Family Planning: Percentage of Patients with Unplanned Pregnancies (Chart)
- Jail Health: Percentage of Inmate Grievances (Chart)
- School Health: Percentage of Secured Care (Chart)

Budget

- 2010- 2011 Request
 - Total Expenditures
 - **\$20,121,595**
 - Total Revenues
 - **\$6,138,836**
 - Net Expenditures
 - **\$13,982,759**
- 2010 2011 Recommended
 - Total Expenditures
 - **\$20,179,706**
 - Total Revenues
 - **\$6,233,085**
 - Net Expenditures
 - **\$13,946,621**

Budget Changes

- Dental Clinic
 - o Eliminated Dentist I (1.0 FTE) as a salaried position
 - Funds moved to contract line (will increase contract with UNC School of Dentistry)
- Child Health: Health Check
 - o Eliminated 4.0 FTEs
 - Filled positions (effective 1/31/10)
 - 4 Processing Assistant IVs (grant funded)
- Home Health Agency Sale
 - o Elimination of 6.8 FTEs
 - Filled Positions
 - 1 Public Health Nurse III (0.8 FTE)
 - 1 Public Health Nurse II (1.0 FTE)
 - 4 Community Health Assistants (4.0 FTEs)
 - Vacant Position
 - 1 Community Health Assistant (1.0 FTE)
- Health Education: Lead Education and Screening & VOICES
 - o Elimination of 2.48 FTEs
 - Vacant Position (county funded)

- 1 Health Educator I (1.0 FTE)
- Filled positions (grant funded)
 - 1 Health Educator I (1.0 FTE)
- o Position Roster Adjustment (grant funded)
 - 2 Outreach Workers (0.48 FTE)
- School Health: Child and Family Support Teams & Regular School Nurse Program
 - o Eliminated 2.6 FTEs (grant funded)
 - 2 PHN IIs (2.0)
 - 0.15 FTE from each of 4 FTEs (0.60 FTEs)
- Administration
 - Restored Assistant Health Director position (1.0 FTE)
 - Annualized funding for Project Access of Durham County (\$359,126) funded through the Community Health Trust Fund
- Jail Health
 - o Increased base contract \$91,086 in keeping with terms within proposal
 - o Funded through the Community Health Trust Fund
- Laboratory
 - o Establishes 4 FTEs
 - 1 Medical Laboratory Technician III (1.0 FTE)
 - 2 Medical Laboratory Technician IIs (2.0 FTEs)
 - 1 Processing Assistant III (1.0 FTE)
 - o Supported by reallocated county funds and Medicaid reimbursement

Adjusted Fees

• Environmental Health Fees

| Fee Type | FY 2009 – 10 Fees | FY 2010 11 Proposed Fees |
|---|--------------------|-----------------------------|
| Well permit (one water sample) | \$350 | \$425 |
| Reconnect permit | \$125 | \$150 |
| Individual swimming pool | \$150 / yr | \$200/ yr |
| Ea. additional swimming pool per complex | \$75 | \$150 |
| Wading pool or spa permit | \$40 | \$50 |
| Pool permit inspection revisit fee | New | \$100 |
| Pool plan review (includes initial permit | \$200 | \$250 |
| Tattoo artist permit | \$100 | \$200 |
| Food establishment plan review | \$100 (< 50 seats) | \$250 |

| | \$200 (>50 seats) | |
|--|-------------------|-------|
| Existing food establishment plan review (ownership change) | New | \$100 |

• General Health Services Clinic

| Fee Type | FY 2009 -10 Fees | FY 2010 -11 Proposed Fees |
|----------------------------------|------------------|------------------------------|
| FluMist Vaccine | \$34 | \$31 |
| Influenza Vaccine | \$25 | \$29 |
| Hepatitis A Vaccine | \$92 | \$42 |
| Hepatitis B Vaccine | \$75 | \$51 |
| MMR Vaccine | \$55 | \$74 |
| Meningococcal (MCV4) Vaccine | \$100 | \$140 |
| Pneumonia Vaccine | \$31 | \$66 |
| Pre-exposure Rabies Vaccine | \$162 | \$229 |
| Rabies Titer | \$37.50 | \$42 |
| Varicella Vaccine | \$86 | \$113 |
| Herpes Zoster (Shingles) Vaccine | \$175 | \$201 |
| Hepatitis A (Pediatric) | NEW | \$35 |
| Tdap | NEW | \$58 |
| Human Papilloma Virus | NEW | \$174 |

• GHS Clinic & Nutrition

| Fee Type | FY 2009 – 10 Fees | FY 2010 -11 Proposed Fees |
|--------------------------------------|-------------------|---|
| Pneumococcal (PCV7) | NEW | \$147 |
| Rotovirus | NEW | \$91 |
| Diabetes Self Management Training | New | \$25.24 / 30 minute increment unit individual; \$14.14 / 30 minute increment unit group |

Dental Services

| Fee Type | FY 2009 – 2010 Fees | FY 2010 – 11 Proposed Fees |
|----------------------------|------------------------------------|--|
| Minimum charge / visit | \$10 | \$25 |
| Specific dental procedures | 125% of establish Medicaid rate | 80% of Usual and Customary Charges |

Ms. Harris and staff addressed questions and concerns raised by the Board.

Directive

- 1. Public Health to provide further explanation as to the discrepancy between the County Manager's recommended budget for Public Health and Public Health's proposed budget recommendation.
- 2. County Manager to examine the amount projected for Assistant Public Health Director's salary.
- 3. County Manager to look into why Project Access's budget increased.
- 4. County Manager and Ms. Harris to consider renegotiating Jail Health contract.
- 5. Public Health to compare laboratory costs—Durham Regional vs. LabCorp.
- 6. Raise the issue of constructing doorless restrooms to the North Carolina Building Code Council; consider placing on Legislative Agenda.
- 7. Voice to Legislation the danger of employees not washing their hands in restaurants; possibly draft legislation to combat the issue.
- 8. County Manager to re-examine revenue estimate.

The Durham Center (Mental Health)

Ellen Holliman, Director, The Durham Center, thanked Area Board members and The Durham Center staff for their work on the budget. She also extended thanks to the County Manager for his budget recommendation for The Center. Ms. Holliman then acknowledged Dr. Khalil Tanas as the new Medical Director for The Center.

Ms. Holliman presented data charts pertaining to the following:

- Consumers Served
- FY09 Spending by Disability Area
- FY09 Cost per Person
- State Psychiatric Hospitalizations
- DCA Crisis Facility
- Housing Resources
- Permanent Supportive Housing
- Emergency Department
- Suicide Rates
- Youth Death Rates
- DWI Rates

Ms. Holliman continued her presentation as follows:

2010 Quality of Life Survey

- 49% feel good about making decisions and choosing where and how they live their lives
- 53% have people in their lives they feel close to and are respected
- 56% feel they can make their own choices about their care
- 61% feel good about their overall health
- 74% feel safe where they live and receive services

Major Service Needs

- More people need permanent housing to maintain stability (with supports)
- Improve quality of care
 - o First responder activities
 - Keeping consumers out of crisis
 - o Focus on recovery-oriented care
 - o Abiding by fidelity of best practice models of care
- Better integration of primary care and behavioral health services
- Child inpatient beds
- Medicaid waiver slots for persons with developmental disabilities

System Challenges

- System changes
 - o Critical Access Behavioral Health Agency (CABHA)
 - Medicaid waivers (LME)
- Funding reductions/changes (State/Medicaid)
- Medicaid does not pay for all services that meet consumer needs
- Individuals admitted to the Duke ED cannot be transferred to DCA
- Homelessness of individuals with chronic, complex physical and mental health needs
- People with MH and SA disproportionately involved with criminal justice system
- Over-capacity of residential providers
- Provider staff turnover

Looking Forward to FY11

- Major emphasis on high-risk/high-cost consumers
 - Durham has 100+ high utilizers considered high-risk due to their MH/DD/SA illnesses
 - High-risk consumers defined as those who routinely access emergent services or facilities for MH/DD/SAS issues
- Cost Comparison

| Cost to Emergency System | | | |
|-------------------------------|----------|--|--|
| 180 Bed Days at CRH \$135,000 | | | |
| 11 Days at Duke ED | \$16,500 | | |

| 7 Days at DCA | \$2,100 |
|----------------------------|-----------|
| 24 Hours of Police Time | \$1,036 |
| Total for 12 months | \$154,636 |

| With Intensive Care Coordination | | | |
|----------------------------------|-----------|--|--|
| Supportive Housing | \$12,000 | | |
| Guardianship | \$750 | | |
| ACTT Team | \$11,143 | | |
| Other Wrap-Around Services | \$2,000 | | |
| Total Cost | \$25,893 | | |
| Total Annual Savings | \$128,743 | | |

- Follow at least 50 consumers who fit the high-risk criteria
- These consumers receive
 - o Intensive follow-up with consumers and providers
 - Wrap-around services to meet individual needs
- Goals
 - o Improve consumer quality of life
 - o Reduce unnecessary admissions to hospitals and crisis services
 - o Reduce cost to community
- Independent assessments (State pilot for Medicaid)
- DCA licensed as inpatient facility
- UR for Medicaid (September 20)
- URAC accreditation

Ms. Holliman and Mr. Tanas responded to Commissioner's questions throughout the presentation.

As no directives were given, Chairman Page thanked Ms. Holliman and her staff for the thorough presentation.

Revenue Summary & Capital Finance Plan

Prior to presentation, County Manager Ruffin shared an email he received from Assistant County Manager Deborah Craig-Ray regarding an article posted on WRAL's website. The article discussed State House Appropriations Subcommittee of Education's recommendation to reduce

education spending by 3.3% in the coming year, a far deeper cut than those proposed by the State Senate and Governor Perdue.

Pam Meyer, Director, Budget & Management Services, and Keith Lane, Senior Budget Analyst, discussed the following data with the Board:

REVENUE HIGHLIGHTS Assessed Valuation/Property Taxes

Durham County's largest source of revenue to support operations is derived from the ad valorem property tax. For FY 2010-11, the property tax rate is 75.1 cents per \$100 of assessed valuation. Overall, the increase in valuation is estimated at 1.31%.

The collection of taxes from delinquent or prior years' taxes also is budgeted and provides additional revenue for support of the General Fund. In FY 2009-10, the county will receive an estimated \$2.46 million in prior years' taxes, and \$2.00 million is budgeted for FY 2010-11.

Comparison of FY 2010 & Recommended FY 2011 Property Tax Revenue Estimates

| Real Property | \$ 24,001,391,153 | \$ 24,457,564,864 |
|--|-------------------|-------------------|
| Personal Value | \$ 2,839,459,382 | \$ 2,806,047,732 |
| Public Service | \$ 480,000,000 | \$ 512,746,790 |
| Auto Value | \$ 1,706,590,960 | \$ 1,690,000,380 |
| Total Assessed Value | \$29,027,441,495 | \$29,466,359,766 |
| | | Recommended |
| | | FY 2011 Tax |
| | Final Approved | Revenue w/ 4.29 |
| | FY10 | cent increase |
| Tax Rate | | |
| Tax Levy | 70.80 | 75.100 |
| Collection Rate | \$205,543,313 | \$221,292,362 |
| Prior Year Taxes | 97.75% | 97.75% |
| Expected Revenue | \$200,918,589 | \$216,313,284 |
| Prior Year Taxes | \$1,750,000 | \$2,000,000 |
| 1 Cent Valuation | \$2,837,432 | \$2,880,337 |
| Budgeted Levy in GF | \$187,373,101 | \$195,373,233 |
| Prior Year in GF | \$1,750,000 | \$2,000,000 |
| Budgeted Levy in CFP | \$13,545,488 | \$20,940,051 |
| Total Budgeted Taxes (Current & Prior) | \$202,668,589 | \$218,313,284 |
| Cents to CFP | 4.77 | 7.27 |
| | | |

Durham County has estimated an overall 4.13% decrease in all local sales taxes for FY 2010-11.

Sales Tax Estimates vs. Budget

| | FY2009-10 Budget | FY 2009-10 Estimate | % From FY 2009 10 Budget | FY2010-11 Budget | % From FY 2009 10 Est. |
|-------------|---------------------|------------------------|--------------------------|---------------------|------------------------|
| Article 39 | \$15,587,261 | \$14,641,099 | -6.07% | \$12,433,665 | -15.08% |
| Article 40 | \$8,578,036 | \$8,178,525 | -4.66% | \$8,014,954 | -2.00% |
| Article 42 | \$10,656,948 | \$10,074,351 | -5.47% | \$9,458,552 | -6.11% |
| Article 44 | \$948,724 | \$386,995 | -59.21% | \$0 | -100.00% |
| Interlocal. | \$8,849,173 | \$7,994,190 | -9.66% | \$9,663,424 | 20.88% |
| Total | \$44,620,142 | \$41,275,160 | -7.50% | \$39,570,596 | -4.13% |

Questions were answered throughout presentation.

County Manager Ruffin spoke to the possibility of awarding bonuses or implement a pay strategy for County employees. He explained that unless an unexpected spike occurs in major revenue mid-next year, he would not be comfortable stating that sufficient funds are available to provide such an incentive.

Directive

County Manager to communicate to employees that a couple of million dollars more are being spent on benefits next year and that the NC Retirement Systems increase is extensive, both totaling a \$3.36 million increase.

Fund Balance

Susan Tezai, Deputy Finance Director, discussed Fund Balance details and presented the corresponding data as follows:

| General Fund Balance: | | | |
|------------------------------|------------------|------------------|-------------------|
| Comparison of FY2009 Actual | | | |
| and FY2010 Projected | | | |
| | FY2009 | FY2010 | Anticipated |
| | Actual | Projected | Change |
| Total Fund Balance | \$ 92,187,744.00 | \$ 87,755,250.65 | \$ (4,432,493.35) |
| | | | |
| Less: | | | |
| Reserved by state statute | \$ 21,970,076.00 | \$ 21,500,000.00 | \$ (470,076.00) |
| Reserved by state statute-MH | \$ 1,214,112.00 | \$ 1,200,000.00 | \$ (14,112.00) |
| Reserved for encumbrances | \$ 1,320,643.00 | \$ 1,350,000.00 | \$ 29,357.00 |

| Reserved for encumbrances- | | | |
|--------------------------------|------------------------|----------------------|-------------------|
| MH | \$ - | \$ - | \$ - |
| Reserved other purposes | \$ 5,830,176.00 | \$ 5,800,000.00 | \$ (30,176.00) |
| | | | |
| | | | |
| Net Unreserved | \$ 61,852,737.00 | \$ 57,905,250.65 | \$ (3,947,486.35) |
| | | | |
| Designated for mental health | \$ 129,335.00 | \$ 466,800.23 | \$ 337,465.23 |
| Designated for social services | \$ 609,104.00 | \$ 609,104.00 | \$ - |
| Designated for subsequent | | | |
| years | \$ 7,592,000.00 | \$ 5,992,000.00 | \$ (1,600,000.00) |
| Designated for risk | h 1207 ((0 00 | 4.207 ((0.00 | |
| management | \$ 4,285,668.00 | \$ 4,285,668.00 | \$ - |
| Designated for debt service | \$ 2,718,074.00 | \$ 3,403,118.11 | \$ 685,044.11 |
| Designated for OPEB | \$ 10,409,715.00 | \$ 14,414,859.27 | \$ 4,005,144.27 |
| Undesignated | \$ 36,108,841.00 | \$ 28,733,701.04 | \$ (7,375,139.96) |
| | | | |
| | | * | |
| LGC Recommended 8% | | | |
| Minimum | 16.50% | 16.12% | -0.38% |
| | | | |
| | | | Per Finance |
| | 9.63% | 8.00% | Policy |
| | | | |
| *The 8% Minimum for FY2010 | is based on estimated | total expenditures f | or FY2010. |
| | | | |
| | | | |
| NOTE: Actual figures for prev | vious fiscal year from | CAFR | |

Per County Manager Ruffin's request, Ms. Tezai and George Quick, Finance Director, elaborated on the Governmental Accounting Standards Board (GASB) Statement No. 45—Accounting and Financial Reporting by Employers for Postemployment Benefits Other Than Pensions.

Mr. Quick presented and discussed a chart of North Carolina Aaa and Aa1 Counties for FY09 to compare select financial ratios (Population, Rating, Total Primary Government Debt, Debt/Total Tax Assessed Value, Debt per Capita, Principal Payout in 10 Years, Undesignated General Fund Balance, and Undesignated G.F. Balance as % of G.F. Revs).

Directives

- 1. Survey other governmental entities to learn how they are addressing GASB Statement No. 45.
- 2. Revisit post-employment benefits package.

Adjournment

There being no further business, Chairman Page adjourned the meeting at 4:45 p.m.

Respectfully Submitted,

Yvonne R. Jones

Deputy Clerk to the Board

Gronne Z. Zones